

IMPORTANT CONTACT INFORMATION FOR 7655 RESIDENTS

TO REQUEST PROPERTY REPAIRS OR TO REPORT MAINTENANCE ISSUES:

Online: www.7655hoa.org/workorder

JDH Association Management / Mike Hughes,
mike@jdhpropertymanagement.com, 281-695-1033

Please do not contact the on-site property superintendent or make requests to him in person. He is responsible only for service calls that have been routed through JDH and authorized by a work order.

POLICE, FIRE AND MEDICAL EMERGENCIES: CALL 911

Calmly state the reason for the emergency: “My husband **is having** a heart attack.” “Someone **is attempting** to break into my home.” “There **is a fire** in my kitchen.” First responders are dispatched for 911 calls according to the perceived emergency status.

GENERAL POLICE / COMMUNITY MATTERS, not emergencies:

HPD Braeburn Storefront: 713-981-7051

Located at 10101 Fondren – across from the Westland Y.

ELECTRICAL OUTAGES:

Centerpoint Energy: 713-207-2222

Centerpoint is responsible for all repairs, installations, and disconnects for all energy providers.

WATER LEAKS:

City of Houston Public Works Dept. 311;

https://webintake.houstontx.gov/web_intake/Controller

Also report to JDH for follow-up.

ON-SITE CABLE & INTERNET:

Phonoscope: 713-272-4600 (answered 24/7); www.phonoscopecable.com

Service is provided by Phonoscope. New homeowners must call to initiate service. If you are planning to move, call to have your service disconnected and to make arrangements to return your cable and Internet equipment.

PROPERTY INSURANCE:

Brady, Chapman & Holland: 713.688.1500

If there is a catastrophic event on the property (hurricane, hail storm, etc.), BCH manages the claim. If you have questions about your current coverage, please contact our representative John O'Sullivan (713-979-9719 or john.osullivan@bch-insurance.com).